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## **Attestation Letter- Mautinoa Technologies**

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To whom it may concern:

I am writing to you with respect to our engagement with the team from Mautinoa Technologies, which I understand has transitioned to Financial Empowerment Partners.

The team was engaged to help us implement the M-Tap platform in East Timor as part of the transition to digital cash in financial inclusion and social protection programs of our organization. Their team worked with our local team on the various business processes and controls necessary for the implementation of the platform within the local compliance framework. Mautinoa's technical team worked with local technology partners on integrating the M-TAP platform with our own internal ERP system. The software development required to interface the ERP and beneficiary registration systems together was conducted both remotely and in the course of a visit. The team also conducted field user interface and user experience work required to customise the app and instruction for the environment in East Timor where low literacy and numeracy are persistent problems. This work was conducted successfully in very challenging conditions through several field visits to conclude the customisation and integration tasks. The implementation required the cooperation of the central bank's financial inclusion unit. Full support was provided to us in this effort.

The work was concluded on time and on budget according to the terms of reference of the project.

Please feel free to contact me via email if you have any further questions regarding the performance of the Mautinoa technical team in East Timor.

Yours Sincerely



Fabiano Valente Franz, MSA

Country Director World Vision International Timor-Leste

